

# Privacy Policy

## Wilhelm and Co., LLC

Wilhelm and Co. LLC, DBA Rentbates, is committed to protecting your privacy. We have established the privacy policy disclosed within this privacy statement to inform users' of our information practices pertaining to the collection, use and storage of your personal information. This privacy statement applies exclusively to information collected on [www.rentbates.com](http://www.rentbates.com).

By using this Website, you consent to the privacy practices disclosed below. Rentbates and RentBates.com are owned and operated by Wilhelm and Co., LLC.

## Information Collection & Use

During registration, we collect certain personal information from users to register your account. This includes name, email address and phone number. We use this information to contact users' about requested services. We ask for a unique identifier (name and email) so that we may provide a personalized experience for all users. We do not sell any of your collected personal information to third parties for promotional purposes. We also collect third party personal information in the form of name and email when you elect to 'Tell a Friend' about our service. This information is used to send your one time email and isn't stored within our databases.

## Cookies and Other Tracking Technologies

Technologies such as: cookies, beacons, tags and scripts are used by RentBates.com and our affiliates, or analytics or web hosting service providers. These technologies are used in analyzing trends, administering the site, tracking users' movements around the site and gathering demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis. From time to time, we may employ the use of a third party agent in tracking aggregated statistical data about our Website. As is true of most web sites, we gather certain information automatically and store it in log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data. We link this automatically collected data to other information we collect about you. This third party may employ the use of cookies and web beacons to this end. We partner with a third party to either display advertising on our Web site or to manage our advertising on other sites. Our third party partner

may use technologies such as cookies to gather information about your activities on this site and other sites in order to provide you advertising based upon your browsing activities and interests. If you wish to not have this information used for the purpose of serving you interest-based ads, you may opt-out by clicking [here](#). Please note this does not opt you out of being served ads. You will continue to receive generic ads. Third parties with whom we partner to provide certain features on our site or to display advertising based upon your Web browsing activity use Local Shared Objects (LSOs) such as HTML 5 or Flash to collect and store information. Various browsers may offer their own management tools for removing HTML5 LSOs. To manage Flash LSOs please [click here](#).

## Registration

During registration a user is required to provide contact information (such as name, email address, etc.). We use this information to contact the user about services on the site for which he/she has expressed interest. We ask for a unique identifier (your name and email), so we can provide a more personalized experience on our site. With each correspondence, a user will be able to remove himself from further email contact.

## Customer Service Announcements

On rare occasions it is necessary to send out a strictly service related announcement. For instance, if our service were to be temporarily suspended for maintenance we would send users a notification email. Established users will occasionally receive information on products, services, and special deals offered by RentBates.com. We communicate with users on a regular basis to provide requested services. Should you decide you no longer want to receive these secondary messages after registering, you may unsubscribe by following the instructions present in each email that we send. In regard to issues relating to user accounts, we reply via email, in accordance with the user's wishes.

## Information Sharing

We will share your personal information with third parties only in the ways that are described in this privacy policy. We do not sell your personal information to third parties.

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order, bankruptcy proceedings or legal process served on our Website.

We may also provide your personal information to companies that provide services to help us with our business activities such as providing moving services, offering utility connection

assistance or offering other services related to your real estate search. These companies are authorized to use your personal information only as necessary to provide these services and they are bound by the Privacy Policies outlined herein.

## Business Transitions

In the event RentBates.com goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, users' personal information will, in most instances, be a part of the assets transferred. Users will be notified via email prior to a change of ownership or control of their personal information. If as a result of the business transition, the users' personally identifiable information will be used in a manner different from that stated at the time of collection they will be given a choice consistent with our notification of changes section. You will be notified via email or prominent notice on our Web site within 30 days of any such change in ownership or control of your personal information.

## Links

This Website contains links to other sites. Please be aware that Wilhelm and Co., LLC. is not responsible for the privacy practices of such other sites. We encourage our users to be aware that when they leave our site they should read the privacy statements of each and every web site that collects personally identifiable information. This privacy statement applies solely to information collected by this Website.

## Social Media Widgets

Our website includes Social Media Features, such as the Facebook Like button, and Widgets, such as the Share This button or interactive mini-programs that run on our website. These Features may collect your Internet protocol address, which page you are visiting on our website, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our website. Your interactions with these Features are governed by the privacy statement of the company providing it.

## Surveys

From time-to-time our site requests information from users via surveys. Participation in these surveys is completely voluntary and the user therefore has a choice whether or not to disclose information. The requested information typically includes contact information (such as name and mailing address). Anonymous survey information will be used for purposes of monitoring or improving the use and satisfaction of this site. Users' personally identifiable information is not shared with third parties unless we give prior notice and choice. Though we may use an

intermediary to conduct these surveys, they may not use users' personally identifiable information for any secondary purposes.

## Security

This web site takes every precaution to protect our users' information. We employ industry accepted standards in protecting the information in our possession. Only employees who require access to your personal information to perform their tasks are given access to your personal information. We also host our servers in a secure location and incorporate firewalls in protecting against the misuse and interception of your personal information. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Web site, you can contact us at [monica@wilhelminvestments.com](mailto:monica@wilhelminvestments.com).

## Correcting/Updating/Deactivating Personal Information

If a user's personally identifiable information changes, or if a user no longer desires our service, we provide a way to correct, update, or delete the user's personally identifiable information. This can usually be done at the 'Update Your Profile' page or by emailing our Customer Support as noted in our contact information. We will respond to your request within a reasonable timeframe. We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to provide you services contact us at [monica@wilhelminvestments.com](mailto:monica@wilhelminvestments.com). We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

## Notification of Changes

If we decide to change our privacy policy, we will post those changes to this privacy statement and other places we deem appropriate so our users can always be aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected. If, however, we are going to use users' personally identifiable information in a manner different from that stated at the time of collection, we will notify users via email in advance of such alternative use. Users will have a choice as to whether or not we use their information in this different manner. However, if users have deactivated their account, then they will not be contacted, nor will their personal information be used in this alternative manner. In addition, if we make any material changes in our privacy practices that do not affect user information already stored in our database, we will post a prominent notice on our web site notifying users

of the change. In some cases where we post a notice, we will also email users who have opted to receive communications from us, notifying them of the changes in our privacy practices.

## Contact Information

If you have any questions regarding our privacy policy, please contact us at:

### RentBates

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